

How to View Rejections on the TPS Client Website

Once you have submitted claims using SimpleClaim, you will want to monitor any rejections on the website.

- There is a notification of any rejections on the Home Page.

My Work Flow - Daily Tasks

DAILY TASKS WEEKLY TASKS MONTHLY TASKS

Message Center
98 New Messages

Send/Receive
Send/Receive Files
Confirm File Delivery

Work Rejected Claims
9 Primary Claim Rejections Today

View Insurance Payments
New Remittances

- Click this link to view rejections. It will show claims for the last several days.

Primary Claim Rejections 🔍 🗨️ 📄

New Rejection Batches

Show Worked Rejection Batches

Show Doc Site Details

Date Created	To Be Worked	Total Rejections	To Be Worked Charges	Total Charges
1/5/2016	9 of 18		\$9,557.40	\$17,474.40
1/4/2016	15 of 41		\$12,419.00	\$25,580.00
12/31/2015	5 of 24		\$7,508.00	\$44,115.00
12/30/2015	2 of 19		\$3,384.00	\$19,803.00
12/29/2015	6 of 20		\$6,705.00	\$69,648.00

- Here you can drill down into this list and see the individual rejections for claims. Clicking on the numbers on this screen will give you a list of rejected claims and their rejection messages. From here, you will want to go back into SimpleClaim, find the claim in the Claim Archives in SimpleClaim, Edit the claim and resubmit.